

**Job Title:** Field Engineer

**FLSA Status:** Non-Exempt

**Department:** Service

**Date:** August 21, 2009

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**Position Summary:**

This position is responsible to the Regional Manager for the direction, coordination and overall management of both technical and administrative, service related functions. Employee will be required to provide service on UPS systems, batteries and electronic based products at customer's site. Installation, remedial emergency and preventive maintenance will be provided to customers on an as needed basis. FE will also provide technical support to customers on operational or maintenance aspects of system equipment. Assignments are moderate to extensively complex in nature, which require judgment, and initiative in resolving problems and making recommendations. Experience in UPS, battery technologies and electronics systems are necessary. A good understanding of single phase and three-phase circuit theory, analog and digital electronic circuit theory and programs, fiber optics, sealed and wet celled battery theory and application is a must. Applicants will perform other related duties such as processing customer reports, expenses, time and other administrative job related activities.

**Position Requirements:**

**Education:** A bachelor's degree, Associate's degree and or electronic military background are required.

**Experience:** A minimum of two years of successful UPS & Battery experience, within the Critical Power industry.

**Skills:** Applicant must possess excellent oral and written communication skills. Intermediate up to advanced level of computer skills required. This should include but not be limited to Microsoft Office, and Outlook. Must have the ability to work independently with minimal supervision.

**Typical Physical Demands:**

Employee works on a 24/7 on-call basis. Travel will be required. This position occasionally requires overtime. Applicant may be required to stand up to 8 hours a day with some walking, bending, and stooping involved. Position requires some heavy lifting and computer related activities.

**Working Conditions:**

Applicant must provide a valid driver's license and be able to secure a rental vehicle when traveling. Occasionally will be called upon to work overtime or odd schedules. Works from home office setting.

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This Job Description does not constitute a contract for employment

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